



**WALAC PET SERVICES LLC  
Daycare and Boarding Contract**

We have provided our daycare and Boarding contract so that you may further understand what is required of you and your dog before enrolling in daycare/boarding. You will be asked to read and sign this contract at the time of your dog's acceptance into our boarding and daycare program.

I, \_\_\_\_\_ (owner), hereby certify that my dog(s)

\_\_\_\_\_ is/are in good health and have not been ill with any communicable condition in the last 30 days. I further certify that my dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog.

Embarkadero Social Club (ESC) agrees to exercise due and reasonable care in the handling of dogs, and in keeping the facility properly enclosed and sanitary. All dogs are cared for by ESC without liability on ESC behalf for loss or damage from disease, theft, fire, death, earthquake, escape, injury, or harm to persons, other dogs, or property by said dog(s), or for other unavoidable causes.

**I HAVE READ AND UNDERSTAND THE FOLLOWING:**

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are in the care of ESC and release ESC of any liability arising from my dog's attendance and participation at the daycare and overnight care.

2. I have been made aware that Canine Infection Respiratory Disease is highly contagious in a close environment. There are more than ten strains (ie. Kennel Cough). The symptoms are the same: fever, vomiting, coughing, pneumonia, nasal discharge, etc. The virus is airborne and also transmitted through fluids. While Embarkadero Social Club's cleanliness standards are comparable to Veterinary Hospitals, ESC is not responsible if my dog contracts this virus.

**My dog is at extra risk if they are a puppy, mature dog, or have a weak immune system.**

3. I recognize that there are inherent risks of illness or injury when animals are allowed to be in

close contact with one another. Such risks include, but are not limited to, problems resulting from: **bites and scratches during rough play, mild skin allergy, diarrhea, giardiasis and canine cough (doggie colds).**

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4. I further understand and agree that in admitting my dog(s) to ESC, the staff at ESC have relied on my representation that my dog(s) is/are in good health and have not harmed or show aggressive or threatening behavior towards any person or any other dog.

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5. I understand that my dog(s) will be playing in open areas with other dog(s) and accept that when dogs play in groups, they will get dirty, and nicks and scratches may occur, as well as any other inherent risks that are involved and I hereby release ESC of any liability; I further understand and agree that ESC staff and volunteers will not be liable for any or all problems which may develop.

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6. I further understand and agree that any problems which develop with my dog(s) will be treated as deemed by ESC staff and volunteers, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved if I or ESC decides to obtain medical treatment.

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7. I accept that if my dog causes any excessive damage to the facility that I could be asked to pay for repairs.

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8. I understand that if my dog is not spayed or neutered by 6 months of age, they will not be allowed to participate in daycare with other dogs, or they will have to stay home.

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9. I further understand that if my dog shows any signs of aggression towards other dogs, that their acceptance into ESC will be reevaluated. They will be given 1 chance, depending on the situation surrounding the aggression before they are forbidden to participate in ESC.

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10. Human aggressive dogs, or dogs with fear issues, will not be allowed to stay at ESC.

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11. As a responsible pet owner, I promise to keep my pet(s) up-to-date on all vaccines, including Bordetella, Leptospirosis, Distemper and Rabies, and all other state required vaccines. It is required by ESC that you provide official updated records from a veterinarian before you are allowed to attend daycare and boarding.

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12. I understand that if I do not use these services for over one year my information, including dog records, enrollment form, and daycare/boarding contract, may be deleted. Please let us know if you plan on travelling for extended periods of time.

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13. I understand that if I decide to pick my dog up early from a boarding **I will not be refunded for the remaining nights.** Treat boarding reservations as hotel reservations.

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14. Daycare and boarding charges are completely separate. **We cannot use prepaid daycare as a credit for boarding or viceversa.**

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15. If you don't pick-up your dog from boarding at the **scheduled pick-up date/time**, and you do not contact us **within 72 hours** of the scheduled pick-up, ESC has the right to place the dog in a shelter. **If you have an emergency or cannot retrieve your dog at the scheduled pick-up date/time, contact us immediately.** When you retrieve your dog after the scheduled pick-up, you will be charged for the extra night(s), and house-food that was provided for the extended stay.

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16. We have surveillance cameras, but we do not share or provide any copy of these records to our clients or employees.

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ESC is not responsible for informing of due dates on vaccines nor will ESC provide vaccine records for any reason. Furthermore, when pet(s) vaccines are updated, a copy must be provided to ESC in order for our records to stay updated, otherwise ESC will assume that your pet(s) are not current on vaccines and will be asked not to attend daycare until 7 days after actual vaccines are administered.

**REFUNDS: ESC does not provide refunds for no-shows or unused boarding/daycare sessions.**

DAYS AND HOURS: Monday through Friday from 7:00 am to 7:00pm. Saturday and Sunday we are open 7:00am to 7:00pm. **On Sunday, our doors remain closed. Please call when outside.**

RESERVATIONS: Boarders must call to make reservations at least 24 hours in advance and must sign in upon arrival. Cancellations must be made 24 hours in advance.

EMERGENCY: In the event of an emergency, ESC staff will first attempt to contact the owner, followed by an attempt to contact the emergency contact person listed. ESC may also directly contact the veterinarian listed, or any emergency veterinarian of ESC choice, if the circumstances are deemed such that immediate treatment is necessary. ESC staff retains sole discretion in emergency matters, without liability, and the owner of the dog agrees to promptly pay for all medical treatments received.

**PLEASE BE AWARE THAT ALL PREPAID DAYCARE PACKAGE EXPIRE AFTER 3 MONTHS!**

I certify that I have read and understand the policies of ESC as set forth on the preceding page by initialing each section and that I have read and understand the conditions and statement of this agreement.

I acknowledge and accept that all the above policies refer to daycare, as well as overnight stays, and this release serves as accepting these conditions for both services.

Owner Signature

Date

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